



To Our Families and Responsible Parties:

Ensuring our residents are in a safe and healthy environment is our first priority. At this time, we don't have any cases of COVID-19 in our centers. Now that COVID-19 has been confirmed as community spread in Franklin County, the health department is notifying the facilities of potential exposure from visitors. They are providing us with additional interventions that need to be put in place in the facility to help safe guard our residents and team members. You may hear or see additional use of face mask/face shields while providing care or other personal protective equipment to prevent occurrence of COVID-19. These are preventative measures that will help us to continue to provide services to our residents and keep our workforce safe.

The CDC and Ohio Department of Health have asked health care providers to follow guidelines in the conservation and use of personal protective equipment to ensure that our supply is maintained throughout this pandemic. Our company currently reviews each individual circumstance with the health department and updates our protocols for each situation.

Even with the use of additional personal protective equipment, we need your help in battling COVID-19 and preventing it in the community. Please reference the [Ohio Department of Health Coronavirus](#) website for current updates and education on how to prevent the spread of COVID-19 in your neighborhood.

We continue to screen individuals—including staff—who enter the facilities. We will notify you if any residents or staff are diagnosed with COVID-19 in your facility and update precautions as directed by the health department. Should you have any questions, please feel free to contact your administrator or director of nursing.

For additional information, please visit the [CDC's coronavirus disease information page](#).

Sincerely,

The MacIntosh Corporate Team